

Ooredoo Service Tariff No. B11-01

General Tariff Information

Service Provider Name	Ooredoo Q.P.S.C.
Tariff Number	B11-01
Marketing Name of the Offer	Telex Services
Tariff Type	Business
Duration	N / A
Customer Group	Business
Tariff Effective Date	28 November 2022
Tariff Version Number	002

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1 Definitions

1. OLO: Other Licensed Operator 1.2. Ooredoo: Ooredoo Q.P.S.C.
2. Subscriber: The person or entity that enters into an agreement with Ooredoo to receive and pay for Service.
3. User: The natural person who actually uses the service.

2 Tariff Terms and Conditions

4. This Tariff is for a permanent standard service.
5. This tariff contains charges and conditions applicable to the provision of Telex Service.
6. These terms and conditions are in addition to the terms and conditions specified in other tariffs, and Master Services Agreement for Business Services where referenced.
7. From time to time Ooredoo may publish promotions and readjustments by various means. Such promotions and readjustments will automatically modify this Tariff (subject to CRA approval and publication on Ooredoo website).

3 Service Description

8. Telex is a fully automated international and national teleprinter exchange (telex) service is operated in Qatar. The service allows Users to send text based messages.
9. Telex calls within the state of Qatar are charged at 0.25 QR/minute
10. International Telex calls are rated as follow:

Country	Access code	QAR/min
Afghanistan	79	15
Alaska	200	16
Albania	604	14
Algeria	408	9.6
Andorra	590	12
Angola	991	16
Anguilla	391	16
Antigua & Barbuda	393	16
Argentina	33	16
Armenia	684	12.8
Aruba	303	16
Ascension	939	16

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Country	Access code	QAR/min
Australia	71	12.8
Australian Ext Terr	766	16
Austria	47	9.6
Azerbaijan	784	12.8
Azores	404	12
Bahamas	297	16
Bahrain	490	3.5
Bangladesh	780	12
Barbados	392	16
Belarus	681	12.8
Belgium	46	9.6
Belize	371	16
Benin	972	16
Bermuda	290	16
Bhutan	890	16
Bolivia	309	16
Bosnia	600	14
Botswana	962	12.8
Brazil	38	16
Brunei	809	16
Bulgaria	67	14
Burkina Fasso	978	16
Burma (Myanmar)	83	15
Burundi	903	16
Cameroon	970	16
Canada	021/026	12.8
Canary Islands	52	12
Cape Verde Islands	993	16
Cayman Islands	293	16
Central African Rep	971	16
Chad	976	16.
Chile	34	16
China	85	16
Christmas Islands	7178	16
Cocos (Keeling Islands)	7167	16

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Country	Access code	QAR/min
Colombia	35	16
Comoros	994	16
Congo	981	16
Cook Island	0772	16
Costa Rica	0376	16
Croatia	0599	14
Cuba	028	16
Cyprus	0605	12
Czech Republic	066	14
Denmark	055	12
Diego Garcia	0938	-
Djibouti	0979	12
Dominica	0394	16
Dominican Rep	0201/2	16
East Timor		-
Ecuador	0308	16
Egypt	091	12
Eire	0500	12
El Salvador	0373	16
Equatorial Guinea	0999	16
Eritrea	0920	-
Estonia	0537	12.8
Ethiopia	0980	12.8
Falkland Islands		16.00
Faroe Islands		100
Fed States of Micronesia		
Fiji		2.80
Finland	057	12
France		
French Guiana		12.8
French Polynesia		
Gabon	0973	16
Gambia	0998	16
Georgia Rep	0683	12.8
Germany	041	12

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Country	Access code	QAR/min
Ghana	094	16
GibraTtar	0405	12
Greece	0601	12
Greenland	0503	12
Grenada	0395	16
Guadeloupe	0299	12.8
Guam	0700	16
Guatemala	0372	16
Guinea Bissau	0969	16
Guinea Rep	0995	16
Guyana	095	16
Haiti	0203	16
Hawaii		-
Honduras	0374	16
Hong Kong	0802	12.8
Hungary	061	14
Iceland	0501	12
India	081	12
Indonesia	73	16
Iran'	88	7.6
Iraq	491	7.6
Italy	43	12
Ivory Coast	983	16
Jamaica	291	16
Japan	72	12.8
Jordan	493	7.6
Kampuchea (Cambodia)	807	16
Kazakhstan	785	12.8
Kenya	987	12.8
Kiribati	761	16
Korea North	899	12.8
Korea South	801	16
Kuwait	496	3.5
Kyrgystan	788	12.8
Laos	804	16

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Country	Access code	QAR/min
Latvia	538	12.8
Lebanon	494	7.6
Lesotho	963	12.8
Liberia		
Libya	901	9.6
Liechtenstein	45	
Lithuania		12.80
Luxembourg	402	12
Macau		
Macedonia	597	
Madagascar	986	16
Madeira	404	12
Malawi	904	12.8
Malaysia	84	12
Maldives	896	15
Mali	985	16
Malta	40316	12
Mariana Island	760	16
Marshall Island	765	16
Martinique	298	12.8
Mauritania	974	12
Mauritius	966	16
Mayotte	-	-
Mexico	22	16
Moldova	682	12.8
Monaco	42	12
Mongolia	800	16
Montserrat	396	16
Morocco	407	9.6
Mozambique	992	16
Namibia	908	16
Nauru	775	16
Nepal	891	15
Netherland Antilles	390	16
Netherlands	44	12

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Country	Access code	QAR/min
New Caledonia	706	16
New Zealand	74	12.8
Nicaragua	375	16
Niger	975	12.8
Nigeria	905	12.8
Niue Island	776	-
Norfolk Island	766	16
Norway	56	12
Oman, Sultanate of	498	3.5
Pakistan	82	15
Palau	763	16
Palestine	-	-
Panama		16
Papua New Guinea	703	12.8
Paraguay	305	16
Peru	36	16
Philippines		16
Poland	63	1+.00
Portugal	404	12
Puerto Rico	0205/6	'16:00
Reunion	961	'12.80
Romania	65	14:00
Russia	1'0785	12:80
Rwanda	"0909	16
Samoa US	782	16
Samoa Western	779	12.80.
San Marino	505	12
Sao Tome Principe	967	16
Saudi Arabia, Kingdom of	495	3.5
Senegal	906	16
Seychelles	965	16
Sierra Leone	998	16
Singapore	87	12
Slovak Rep	666	14
Slovenia	598	14

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Country	Access code	QAR/min
Solomon Islands	778	16
Somalia	900	12
South Africa	95	16
Spain	52	12
Sri Lanka	803	15
St Helena	960	16
St Kilts Nevis	397	16
St Lucia	398	16
St Pierre Et Miquelon	204	12.8
St Vincent	399	16
Sudan	984	9.6
Surinam	304	12.8
Swaziland	964	16
Sweden	54	12
Switzerland	45	12
Syria	492	7.6
Tahiti	-	16
Taiwan	0785/9	12.8
Tajikistan	787	12.8
Tanzania	989	12.8
Thailand	86	12.8
Togo	977	16
Tokelau	-	-
Tonga	777	16
Trinidad & Tobago	294	16.00
Tunisia	109	9.6
Turkey	607	12
Turkmenistan	789	12.8
Turks & Caicos Isl	296	16
Tuvalu	774	16
UAE	893	3.5
Uganda	988	12.8
UK	51	9.6
Ukraine	680	12.8
Uruguay	32	16

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Country	Access code	QAR/min
USA	023/025	16
Uzbekistan	786	12.8
Vanuatu	771	16
Vatican	504	12
Venezuela	31	16
Vietnam	805	16
Virgin Islands (British)	292	16
Virgin Islands (US)	208	16
Wallis & Futuna	707	16
Yemen	895	7.6
Yugoslavia	62	14
Zambia	902	12.8
Zimbabwe	907	16

4 Service Provider obligations

11. Commencement of Service: You will be assigned a fixed phone number according to availability. The Service shall commence from the Service connection date.

5 Subscriber obligations

12. You must subscribe to receive Ooredoo Business Landline Service in order to be able to subscribe for Telex Service.
13. Equipment: Subscribers may acquire equipment that they intend to use to receive the service from a third-party, provided that all equipment used to connect to Ooredoo's networks and facilities is approved by CRA and is compliant with current requirements for technical standards and specifications as stated in the Master Service Agreement, Article 6.3 (Connecting Subscriber Equipment).
14. The customer shall comply with any reasonable request by Ooredoo concerning the configuration of their devices and/or the use of the Service.
15. The subscriber undertakes to use the service personally and for their private interest, and shall not transfer the service or assign it to a third party without obtaining Ooredoo's prior written consent.

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16. Resale: The Subscriber cannot resell the service if (s)he does not qualify as an Eligible Person, within the framework set by the Class License for the Resale of Retail Telecommunications Services issued by the Communication Regulatory Authority (CRA) (<https://www.cra.gov.qa/en/document/class-license-for-the-resale-of-retail/telecommunications-services>) and without a prior written approval by Ooredoo. Failure to comply with the above provision will result in the Services being immediately terminated and in the Subscriber being held responsible for the legal, regulatory and financial consequences of his/her behavior.

*****END OF TARIFF*****

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Tariff Version Control

Tariff Version Number	Effective Date	Tariff Modifications
001	5 October 2011	Permanent Tariff Change
002	28 November 2022	Class License for the Resale of Retail Telecommunications Services